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## University Support Services

Below are a list of offices on campus that will provide support to **all** Clemson students, scholars, and faculty, who need assistance. Please do not hesitate to contact any of the offices listed below if you are in need of help. Additionally, you will find links to important resources that will give you up-to-date information on current immigration issues which can be stressful. We are here to assist you, please let us know if you need our help.

### Advising Information

Individuals with questions about recent immigration changes are encouraged to visit 108 Long Hall to meet with an immigration advisor between the hours of 1 p.m. until 4 p.m. daily. Alternatively, call-in advising is available daily between the hours of 1 p.m.-4 p.m. by calling [\(864\) 656-3614](tel:864-656-3614).

### Counseling Services

If you are experiencing emotional distress, we encourage you to take advantage of the opportunity to meet with the Counseling and Psychological Services team (CAPS). CAPS services are covered within the student health insurance plan. **[Please click here to learn more about CAPS services.](http://www.clemson.edu/campus-life/student-health/appointments.html)** (<http://www.clemson.edu/campus-life/student-health/appointments.html>)

### University CARE Network

The CARE Network, managed through the Office of Advocacy and Success, is an entry point to help connect current students with the resources to help support them through issues that they may be facing. Issues may include, but are not limited to, academic concerns, adjustment issues, behavioral concerns, career or graduation, death or grief, financial, personal health or wellness, relationships or student engagement, and other concerns.

**You can file a CARE Report online and get additional resource information here** (<http://www.clemson.edu/studentaffairs/advocacy-success/>). You can also contact the Office of Advocacy and Success during business hours at [864-656-0935](tel:864-656-0935). If you have an emergency, or need immediate crisis assistance outside of business hours, please contact the Clemson University Police Department at [864-656-2222](tel:864-656-2222).

### Bias Incident Response

Clemson University seeks to be an inclusive community that welcomes and respects all people. Every member of our community is expected to commit to maintaining a safe, respectful and welcoming community. Acts that are an affront to the core values of the institution, which are integrity, honesty and respect, are not tolerated. Such actions destroy the sense of community we all share. Additionally, acts of intolerance do untold and unjust harm to the well-being, dignity and safety of those who are victimized by these acts.

Reporting, understanding, and preventing unacceptable behaviors such as bias, sexual misconduct, and hazing are essential to maintaining our caring community. Students who perceive that they have experienced a bias-motivated incident, as well as students, faculty or staff who are witnesses to a bias incident involving any member of our community, are urged to report the incident immediately by one or all of the following means:

1. Complete an online bias incident report **here** (<https://www.clemson.edu/campus-life/student-conduct/incidentreport.html>), or
2. File an in-person report at one of the following offices:

**Office of Access and Equity Office** (<https://www.clemson.edu/campus-life/campus-services/access/index.html>), 223 Holtzendorff Hall;

**Student Affairs: Community and Ethical Standards** (<https://www.clemson.edu/campus-life/student-conduct/incidentreport.html>), 912 University Union;

**Student Affairs: Advocacy and Success** (<https://www.clemson.edu/studentaffairs/advocacy-success/index.html>), 202 Hendrix Center

**International Services** (<https://www.clemson.edu/campus-life/campus-services/international/>), 108 Long Hall;

Chat with IS

**Additional Resources:**

- **Tips When Facing Socio-Political Stress** (<http://www.clemson.edu/campus-life/student-health/caps/documents/CAPS%20Recommendations%20Socio-Political%20Stress.pdf>)
- **Resources for Stress Management** (<http://www.clemson.edu/campus-life/healthy-campus/mental-health/stress.html>) (<http://www.aialawyer.com/>) (<https://www.aclu.org/know-your-rights/what-do-when-encountering-law-enforcement-airports-and-other-ports-entry-us/#can-border-officers-ask-questions-about-my-immigration-status>)
- **Center for Disease Control and Prevention: Coronavirus** (<https://www.cdc.gov/coronavirus/index.html>)
- **NAFSA Travel Advisory Pursuant to Travel Ban 3.0 and Travel Ban 4.0** ([https://www.nafsa.org/Professional\\_Resources/Browse\\_by\\_Interest/International\\_Students\\_and\\_Scholars/Executive\\_Order\\_Travel\\_Ban\\_NAFSA\\_Resources/?impid=hp:travel\\_ban:alert\\_bar:mb\\_2018\\_06\\_26](https://www.nafsa.org/Professional_Resources/Browse_by_Interest/International_Students_and_Scholars/Executive_Order_Travel_Ban_NAFSA_Resources/?impid=hp:travel_ban:alert_bar:mb_2018_06_26))
- **New Expanded Travel Ban: What You Need to Know** (<https://pennstatelaw.psu.edu/sites/default/files/Expanded%20Travel%20Ban%20Fact%20Sheet%20FINAL.pdf>)
- **AILA Presidential Proclamation (Travel Ban 4.0)** (<https://www.aiala.org/infonet/presidential-proclamation-improving-vetting>)
- **Practical Immigration Concepts in a Time of Change** ([http://www.nafsa.org/Professional\\_Resources/Browse\\_by\\_Interest/International\\_Students\\_and\\_Scholars/Practical\\_Immigration\\_Concepts\\_in\\_a\\_Time\\_of\\_Change/](http://www.nafsa.org/Professional_Resources/Browse_by_Interest/International_Students_and_Scholars/Practical_Immigration_Concepts_in_a_Time_of_Change/))
- **ACLU: Know Your Rights: Enforcement at the Airport** (<https://www.aclu.org/know-your-rights/what-do-when-encountering-law-enforcement-airports-and-other-ports-entry-us/#can-border-officers-ask-questions-about-my-immigration-status>)
- **ACLU: Know Your Rights: Stopped by Police** (<https://www.aclu.org/know-your-rights/stopped-by-police/>)
- **ACLU: Know Your Rights: Immigrant's Rights** (<https://www.aclu.org/know-your-rights/immigrants-rights/#ive-been-stopped-by-police-or-ice>)
- **AILA Immigration Lawyer Search** (<http://www.aialawyer.com/>)
- **Summary and Analysis from the American Immigration Lawyers Association** (<http://wma122hzpn616547eg937b5t.wpengine.netdna-cdn.com/wp-content/uploads/2017/01/17012775.pdf>)