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- Call Apogee support at (844)283-6498.
- Text “MyStream2” to 84700.
- Chat live at www.MyCampusVideo.com.
- FAQ’s – Go to <http://help.mystream2.com>.

Information Channel

University Housing and Dining Information Channel (Channel 15.2) is broadcast throughout the university residence halls 24 hours per day. Tune into the Information Channel to receive residence hall program information, dining menus, campus events, and other important information.

Computer Labs

Computer Lab Assignments

Residence Hall	Labs to Use
2400 Nueces	2400 Nueces
Andrews	Andrews, Kinsolving
Blanton	Andrews, Kinsolving
Brackenridge	San Jacinto, Creekside, Jester West
Carothers	Andrews, Kinsolving
Creekside	San Jacinto, Creekside, Jester West
Duren	Andrews, Kinsolving
Jester East	Jester West, San Jacinto, Creekside
Jester West	Jester West, San Jacinto, Creekside
Kinsolving	Andrews, Kinsolving
Littlefield	Andrews, Kinsolving
Moore-Hill	San Jacinto, Jester West
Prather	San Jacinto, Jester West
Roberts	San Jacinto, Jester West
San Jacinto	San Jacinto, Jester West
Whitis Court	Andrews, Kinsolving

The university residence hall computer labs are an environment which strives to provide a quiet setting that supports the academic programs of the university. By entering the lab, users agree to follow normal standards of conduct in a quiet space. Priority is given to computing needs in support of academic-related purposes.

Computer labs are located in Kinsolving, Andrews, Creekside, San Jacinto, and Jester West. All equipment and software are provided free of charge to residents. Each lab has computers and a multipurpose laser printer copying functionality. Laser color printers are located in the Kinsolving, Jester West, and San

Jacinto computer labs. Microsoft Office suite, graphics, desktop publishing, C++ and Java compilers, and internet access software are provided.

Computer labs are not staffed. You will need your university ID to access all computer labs. You must have Bevo Pay to print in the UHD computer labs.

Computer Lab Policies

1. Most of the labs require patrons to swipe into the lab using their university ID card. Users agree to abide by university and UHD policies regarding network usage.
2. A USB flash drive or web storage is required to save your work or downloads. Users may not permanently save or download files onto the hard drives. Files will be erased upon logout.
3. All users are subject to the University of Texas IT Policies posted at <https://it.utexas.edu/policies>
4. Users may not make copies of lab software. Violators are subject to permanent expulsion from university residence hall computer labs and disciplinary action.
5. The lab can only be open during hours previously approved by UHD.
6. Only residents of the university residence halls are allowed in the lab. Non-residents may not enter the labs for any reason.
7. Respect others' privacy. Don't access their files and email or send harassing and objectionable messages.
8. Network access may not be used for monetary gain or for business activities of groups or organizations.
9. Follow the same standards of conduct on the network as you would in the residence halls.
10. Don't modify or tamper with network services, wiring, or lab ports.
11. Don't access materials that may be distracting or offensive to other users.
12. Don't remove any lab materials.
13. Be courteous to other users. Always use headphones when listening to music or sound files.
14. Tobacco use, eating, and drinking are not permitted in the labs.

Computer Lab Hours

The residence hall computer labs are open 24 hours a day, seven days a week to provide greater convenience and service to our users. To enter a computer lab, please swipe your UT ID. Our labs are monitored 24 hours a day, so please be respectful of our rules and policies.

Computer Resources

The university offers a wide range of computer services to students, from email accounts to internet connectivity. These computer resources exist to complement the educational mission of the university and must be used appropriately. You are responsible for any network activity that takes place from the ports located in your living space. Each resident has the obligation to ensure that he or she uses university computer resources (including university equipment, networks, user accounts, and Ethernet connections) in accordance with university policy and applicable laws. Many of these policies can be found here: <https://it.utexas.edu/policies>.

It is a violation of university policy and federal law to participate in copyright infringement. Copyrighted materials include, but are not limited to, computer software, audio and video recordings, photographs, and written material. Violators are subject to university discipline, including suspension and legal liability.