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# Campus Climate Support

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Creating and maintaining a respectful and welcoming environment for all to live, learn, work and thrive is a priority at the University of Michigan. To that end, a group of professional staff members provide Campus Climate Support (CCS) and focus on addressing concerns that may create harm to members of the University community based on their identity.

**Reports of campus climate concerns by U-M students, faculty, and staff are addressed by the Campus Climate Support staff.** The CCS staff is committed to providing support for students who may have been targets of or affected by campus climate concerns. CCS works to ensure that appropriate University resources and expertise are made available to any student who feels they have been harmed or negatively impacted. Any student who feels they have been affected by a campus climate concern is encouraged to make a report to CCS, so the University can offer assistance.

CCS's purpose is to support students, faculty or staff connect to resources. The hope is that over time these efforts contribute to the maintenance of respect and understanding among members of the University community.

## WHAT IS A CAMPUS CLIMATE CONCERN?

*A campus climate concern can include actions that discriminate, stereotype, exclude, harasses or harm anyone in our community based on their identity (such as race, color, ethnicity, national origin, sex, gender identity or expression, sexual orientation, disability, age, or religion).*

*Concerns may stem from fear, misunderstanding, hatred or stereotypes.  
Behaviors may be intentional or unintentional.*

**Campus Climate Support** is provided by staff in the Dean of Students Office who are devoted to supporting community members in obtaining resources and navigating options and next steps. An Ad Hoc Group will convene stakeholders when necessary to address arising community considerations related to a report of a campus climate concern.

Campus Climate Support is provided to assist those who feel impacted by campus climate concerns and to promote respect and understanding among members of the University community. CCS is not a disciplinary body. The Office of Student Conflict Resolution is responsible for disciplinary proceedings. CCS may discuss with a student how to file a complaint with OSCR if it appears that a violation of the University's *Statement of Student Rights and Responsibilities* has been alleged, but it is not the role of CCS to investigate or determine whether a reported concern involved a violation of university policy.

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## HOW TO REPORT A CAMPUS CLIMATE SUPPORT CONCERN

We encourage you to use these resources to report concerns and to encourage others to report if they have been the target of or witness to a campus climate concern.

There are several ways you can report a campus climate concern. The staff members at these offices are trained to be sensitive to student, faculty, staff, and community concerns.

- **Online**

[Report Online](#)

- **By Phone**

Campus Climate Concern Reporting Line: Call **734-615-2427** to report a campus climate concern during normal working hours (Monday-Friday, 8:00 a.m.-5:00 p.m.). If it is after hours, leave a message and a staff member will get back to you by the next business day. Faculty and staff who call the number during normal business hours will be connected to the Office for Institutional Equity; students will be connected to the Dean of Students Office.

- **In-Person**

Wondering where to report a campus climate concern? View our [reporting areas](#). These offices and resources exist to support students, staff, and faculty.

## WHAT TO REPORT

Campus climate concerns may come in many forms. If you feel that you have experienced harm and would like to discuss the concern, please call **734-615-2427**.

Campus climate concerns may involve conduct that does not violate any law or university policy. Some cases, however, do involve conduct that may violate federal, state, or local laws or U-M policies. Below are some examples of policies that may be violated, but conduct need not violate any such policy to be considered a campus climate concern.

## CAMPUS CLIMATE CONCERNS / CRIMES

If you have experienced a crime, report it directly to the Division of Public Safety and Security at 734-763-1131 or the Ann Arbor Police Department at 734-994-2911.

VIOLATIONS OF THE [UNIVERSITY OF MICHIGAN STANDARD PRACTICE GUIDE](#)

VIOLATIONS OF THE [STATEMENT OF STUDENT RIGHTS AND RESPONSIBILITIES](#)

## WHERE TO REPORT

The University is committed to ensuring that students, faculty, and staff can report campus climate concerns in a private setting and without fear of retaliation. The staff of these offices has been trained to be welcoming and sensitive to student, faculty, staff, and community concerns. [Where to report.](#)

## WHAT HAPPENS NEXT

After you report a concern, a member of the Campus Climate Support staff will contact you to set up a meeting to discuss what happened and offer support and assistance. You will learn about your rights as a U-M community member. The staff member supporting you will refer you to available reporting options.

## CAMPUS CLIMATE SUPPORT

[Expect Respect](#) is a unique partnership among students, faculty, and staff hoping to unite our community. It is an educational initiative that includes annual proactive programming aimed at supporting a campus climate in which all persons are treated with respect.

## [Campus Climate Support & Expect Respect \(PDF\)](#)

For more information about the [Expect Respect](#) campaign, contact [expectrespect@umich.edu](mailto:expectrespect@umich.edu) or call the Dean of Students Office at 734-764-7420.



## Dean of Students Office

Michigan Union  
530 S. State Street, Suite 3100  
Ann Arbor, Michigan 48104

 [View on a map](#)

 [\(734\) 764-7420](tel:(734)764-7420)

 Monday - Friday, 8 AM - 5 PM

[Our Strategic Plan for Diversity, Equity & Inclusion](#)  
[Web Accessibility Statement](#) | [Non-Discrimination Policy](#) | [U-M Gateway](#)

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